

## Cameo Business Modeler – a Modeling Platform for Business Architecture



#### **About Presenter**





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#### Dr. Darius Šilingas

- Head of Solutions Department @ No Magic Europe
- Product Manager, Cameo Business Modeler
- Expert in information system and business modeling, lead ~200 training/consulting sessions in 20 countries
- Chair of an annual conference Business Process Management in Practice in Lithuania
  - Head of BPM studies at ISM Executive School



No Magic



#### Meet No Magic

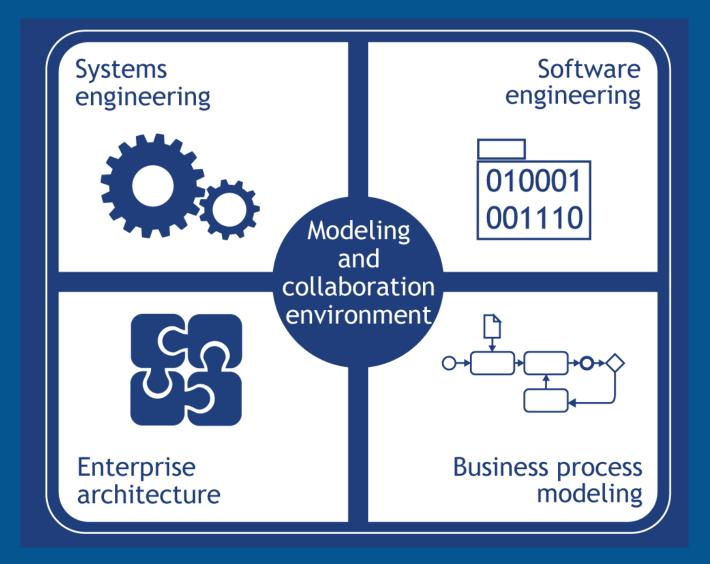




-No Magic

#### No Magic solutions for Enterprises

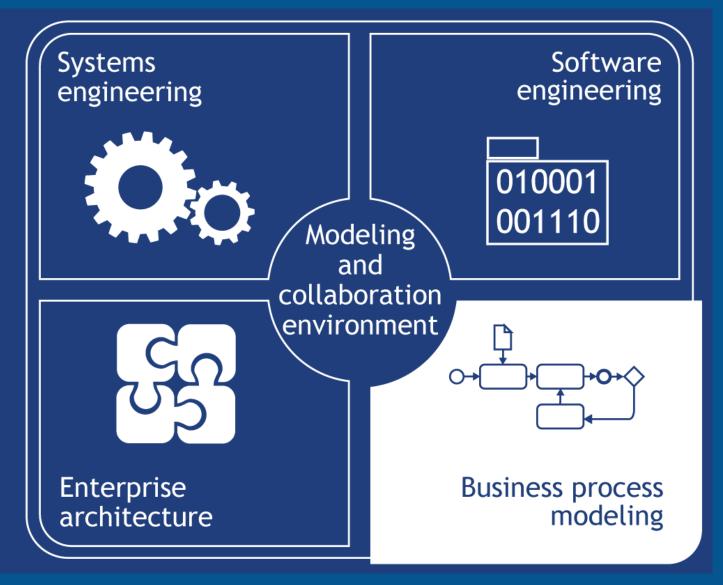




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#### **Domains and Products**





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#### BA as a part of EA (Zachman simplified)



	Business Architecture	System Architecture	Technology Architecture
WHO?	Roles and Employees		
WHAT?	Concepts and Information		
HOW?	Business Processes		
WHEN?	Business Events		
WHERE?	Organization Structure		
WHY?	Vision, Mission, Goals, Objectives		

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Most organizations try to capture their business architecture in document plus disintegrated informal drawings

This approach quickly leads to inconsistent and out of date business architecture specification

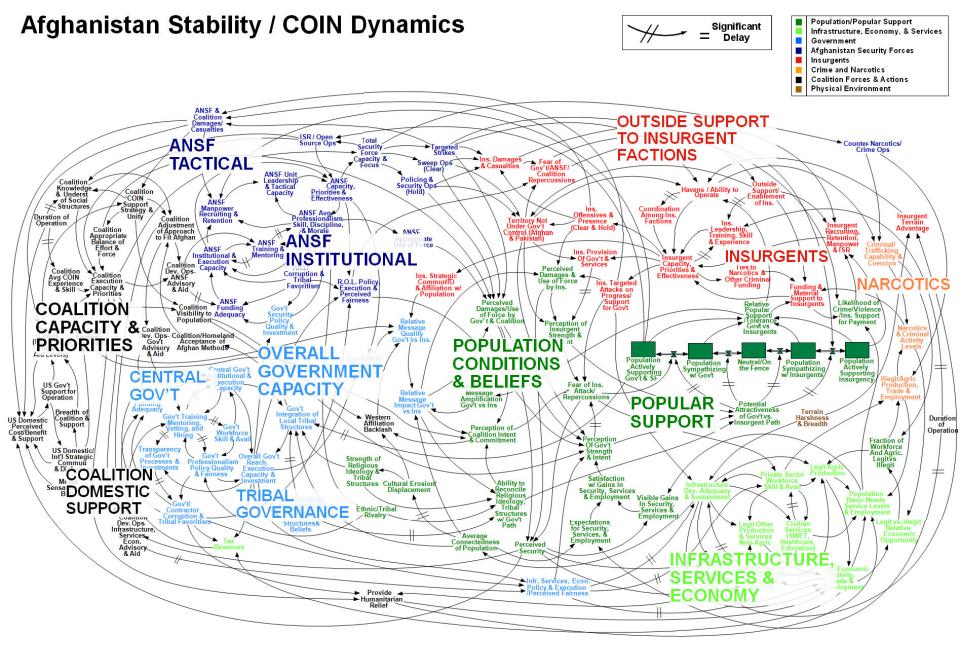
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#### **Informal Drawings Are Not Feasible**







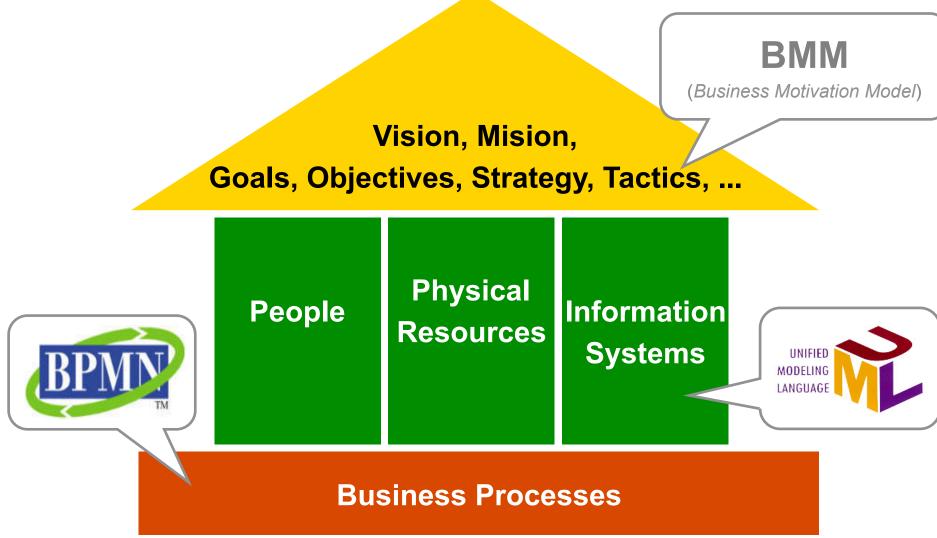
#### **WORKING DRAFT – V3**



# The ruth is in the **Nodels**

#### **Modeling Standards for Business Architecture**





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#### **Cameo Business Modeler**



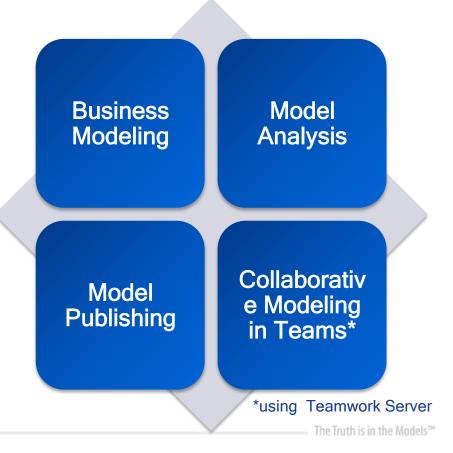


**Cameo Business Modeler** (CBM) is a modeling platform for business architects providing capabilities for building, using, and governing business architecture.

- Standard-based (OMG)
- Customizable

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- Supports systematic methods for model creation
- Enables model usage through advanced publishing
- Enables model governance



#### **Value Propositions**

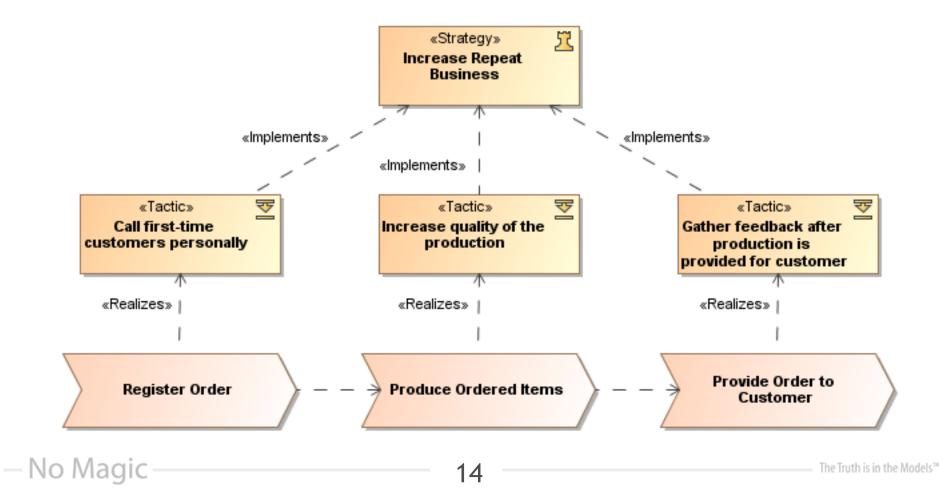


- A systematic approach to building, using, and governing Business Architecture, which enables:
- Transparent, accessible, and current business knowledge
  - Compliance
- Business process improvement
- Bridging the gap between business and IT

### **Business Modeling: Strategic View**



**Business Motivation Model** 

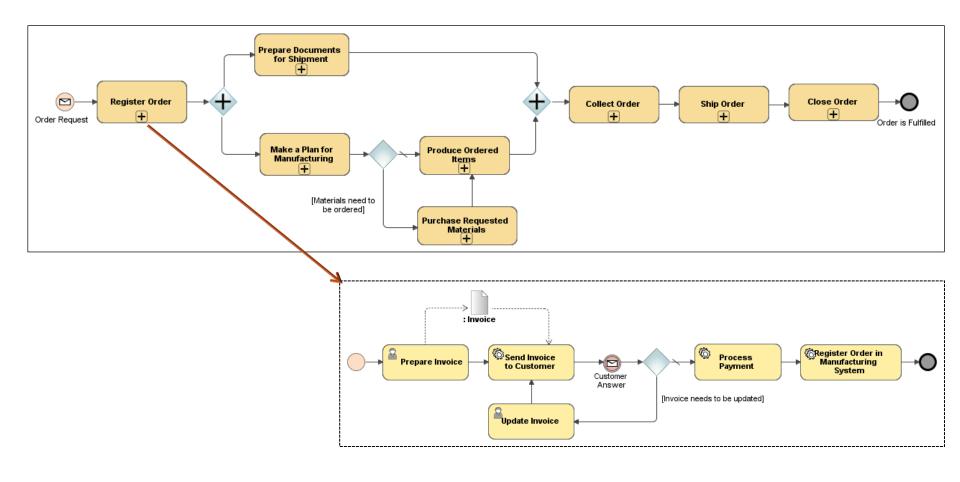


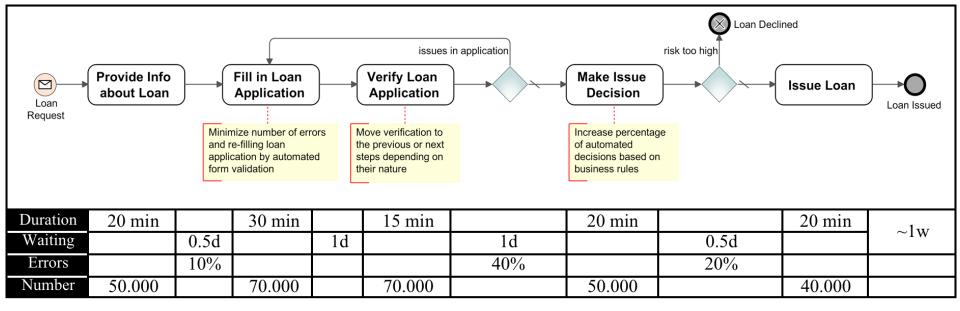
#### **Business Modeling: Process View**

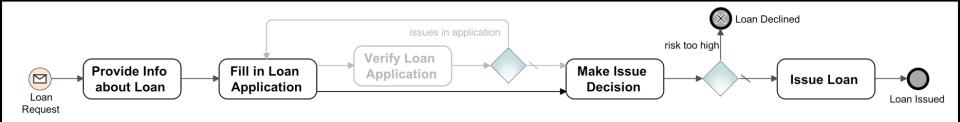


#### Different levels of details for different roles

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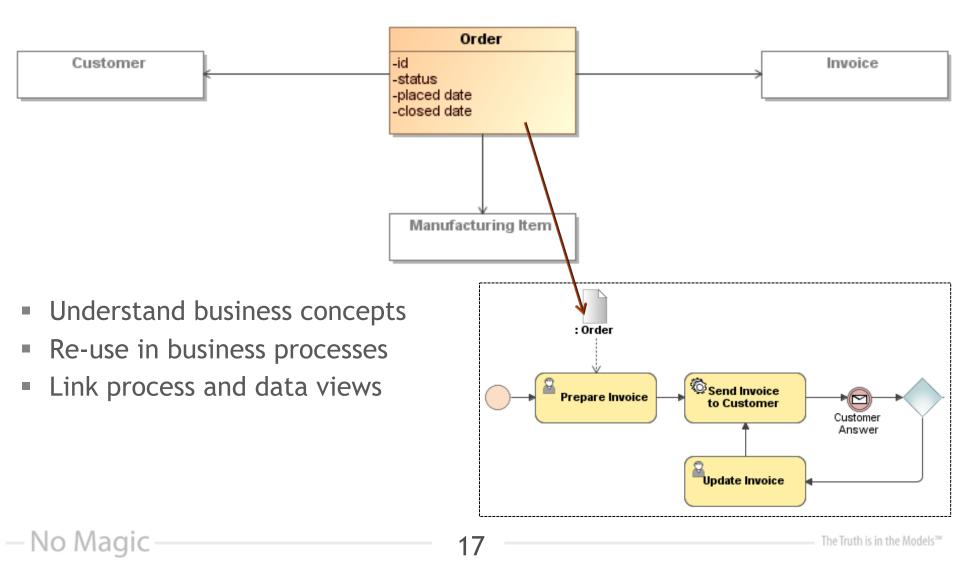


Duration	20min		30min		15min		<u>20min</u>		20min	
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w annig				0d						
Errors		<del>10%</del>				40%		20%		
		3%				0%				
Number	50.000		<del>70.000</del>		<del>70.000</del>		50.000		40.000	
			50.000		0					

#### **Business Modeling: Data View**



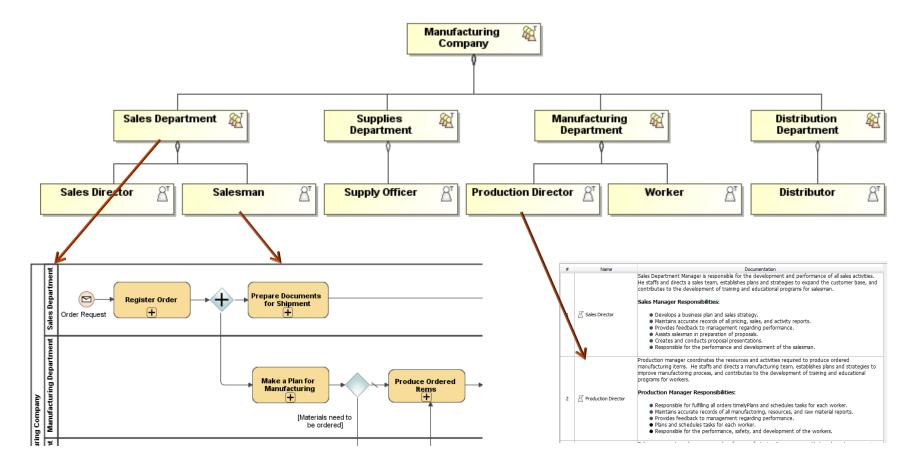
#### Capture Business Vocabulary and Data from Process Descriptions!



## **Business Modeling: Organizational view**



#### Evolve from typical org charts to integrated organizational view

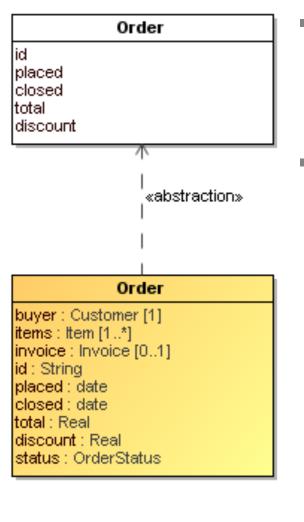


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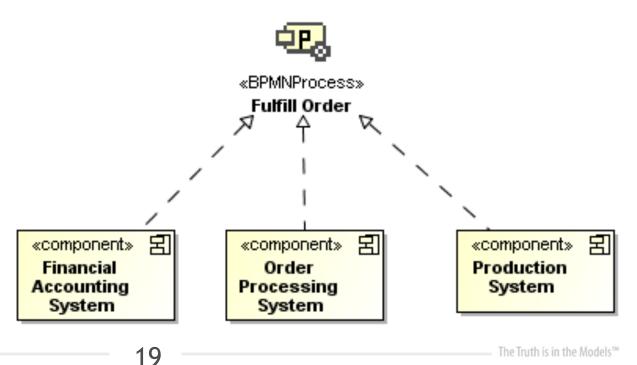
#### Bridging the Gap between Business and IT





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- Refine business data from business process context with Information data used in the information system
- Know which business processes are automated by which information system



## **Model Analysis**





- Understand business domain concepts
- Who is performing specific task?
- Which tasks are without assigned responsibility?
- What task could be redelegated?
- Which tasks could be automated?

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		D Distributor	Production Director	D Sales Director	🗠 Salesman	D Supply Officer	D Worker
	🖻 🛅 Business Processes	2	6		7	1	1
	🖻 🕮 Fulfill Order	2	6		7	1	1
	🛨 Close Order				7		
	🛨 Collect Order	7					
	🕂 Make a Plan for Manufacturing						
	Prepare Documents for Shipment				7		
	→ Produce Ordered Items						7
	🛨 Purchase Requested Materials					7	
	→ Register Order						
	→ Ship Order	7	_				
	🗉 <table-cell-rows> Make a Plan for Manufacturing</table-cell-rows>		6				
	Calculate Required Materials		7				
	Develop Manufacturing Plan		7				
	+ Make Materials Reservation						
	Send List of Ordered Materials for Suppli		7				
	🖃 🕂 Make Materials Reservation		3				
	Add material to Ordering List		7				
	Reserve Material in Stock		7				
	Validate if Required Material is Avalable		~				
	🗉 🕂 Register Order				5		
	Prepare Invoice				7		
1	C Process Payment				71		

## **Model Traceability**

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Model

Analysis

Collaborative

**Business** 

Modeling

How my Business Goal is realized?

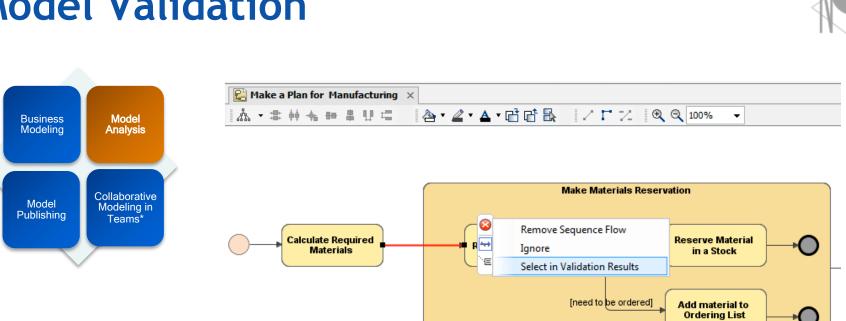
- By what Capabilities,
- Which Organization Units participate?
- What systems/services supports it?



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#### **Model Validation**

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⊗ Active Validation Results							
Active Validation Results							
MB () ½ ½ ½ ∅ F ● - 😫 🖉 🛠 - 🕒 🗈 Filter: 🛕 > ▼ ( <all> 🔹 (<all></all></all>							
Element	Severity	Abbreviation	Message	Is Ignored			
Sequence Flow[Business Processes::.	😣 error		Sequence Flow cannot connect elements inside SubProcess to elements outside SubProcess.				

Q

#### **Use of Business Architecture**



- BA should be stored in a centralized repository
  - Define ownership and access rights
- BA should be published in a way that is accessible to all its stakeholders
  - Website for reading and finding information
  - Word documents for reviewing / approving
- Change projects should use BA and contribute to its evolution
  - AS IS  $\rightarrow$  TO BE  $\rightarrow$  AS IS

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### **Publishing Business Architecture**

#### Business Architecture must be accessible without specialized tools!

- Multiple points of view
  - Executive View
  - Process Manager View
  - Process Participant View
- Multiple forms

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HTML for browsing, Word for approving



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Model

Analysis

Collaborative

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Teams\*

Business Modeling

Model

Publishina

#### **Business Processes Description Report (Web)**





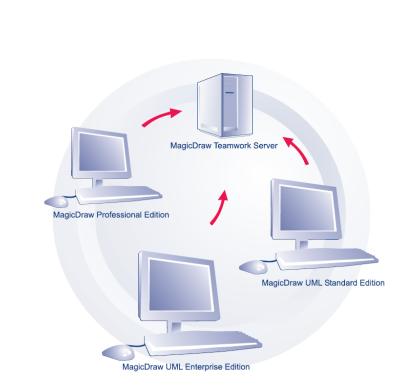
#### **CAMEO** BUSINESS MODELER PROCESS PORTAL



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Processes 3	Manage Payment Business Processes / Training Center Processes / Perform Dedicated Training/Consultation / Manage Payment					
Business Processes	Activity	Responsible	Description			
Training Center Processes  Perform Dedicated Training/Consultation	Register agreement in online sales sys	<u>A</u> <sup>™</sup> <u>Salesman</u>	Agreement must registered in online sales system which is integrated with accounting system. This task is performed by salesman.			
+- >> Manage Payment	→ Manage overdue payment	Ar Accounting Manager	Sub process describes actions that mus be performed if payment overdue.			
🗄 🛅 Collaborations	Register payment	Ar Accounting Manager	After payment is received, the accounting manager register it in the accounting system.			
	Send invoice for dedicated training/co	E Accounting System	Accounting system sends invoice for the customer after the agreement for a dedicated training/consultation is signed.			
	Used Data Objects		۵			
	Manage Payment					
	Signed a Signed a Register agreement in online sales system	ted				
		http://webrepor	ts.nomagic.com			
 No Magic	25		The Truth is in the Models™			

#### **Business Collaboration**



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Collaborate in Teams Using the Teamwork Server!

- Centralized repository.
- Controlled access to your models.
- Multiple users working simultaneously on the same project.
- Prevention of conflicts.

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- Powerful version management (history, branching, comparison, merge).
- Lightweight Directory Access Protocol (LDAP) support for user authentication.





Model

Analysis

**Collaborative** 

Modeling in

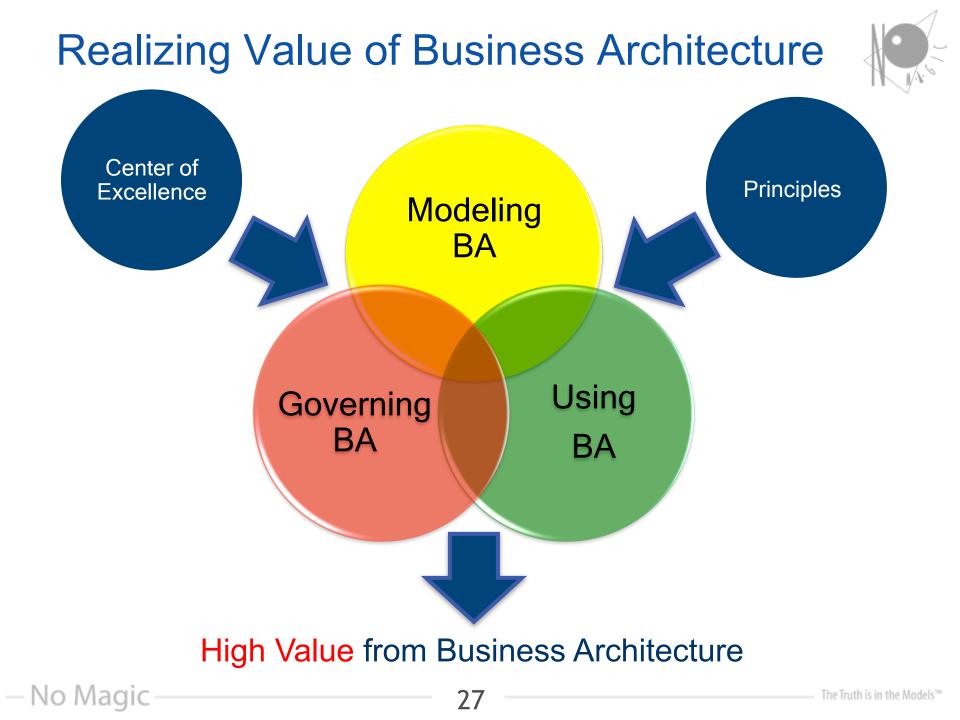
Teams\*

**Business** 

Modeling

Model

Publishing



#### **Throwaway Models**

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Business models are created for a short-term usage

- Typically for scoping change in business improvement projects
- A particular aspect is emphasized
  - Automation, data exchange, task durations, waste, etc.

Consistency and completeness is not the main concern

Apply simplest tools
 Do not forget to throw away the model!

#### **Sustainable Business Architecture**



Business architecture is a corporate asset that provides a long-term value and needs to evolve

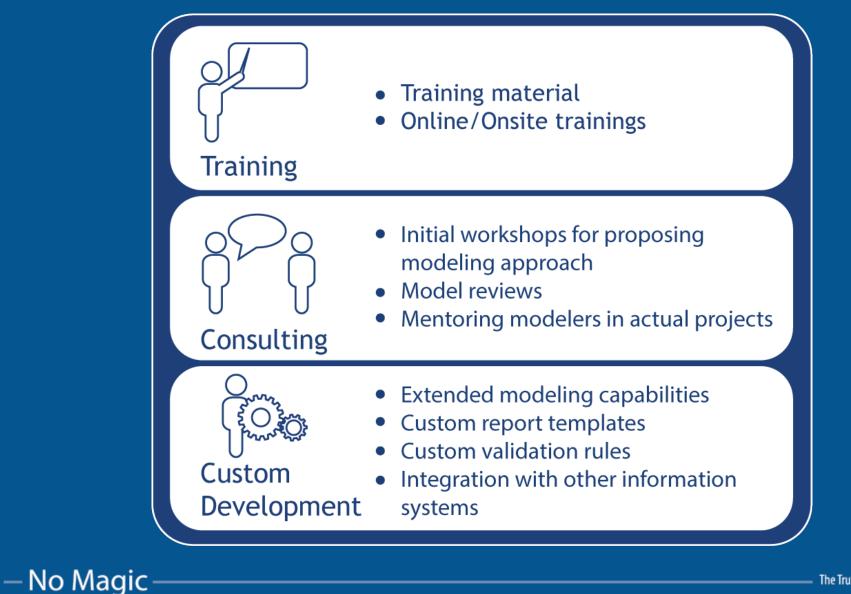
Strict adherence to the principles is necessary
 A need for a dedicated business architecture tool
 A need for a dedicated team supporting this effort



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#### **Professional Services**







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## think **BIG**

## start small

## and $\mathbf{EVOLVE}$

#### Let's Keep in Touch





## Linked in

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